Sustainability Report 2010

BURANDO
MARITIME SERVICES

Leading in maritime services

Sustainability Report 2010

Burando Holding B.V.
3197 KN Botlek Rotterdam
Portnr 4540
The Netherlands
www.burando.eu

Table of Contents

Burando Maritime Logistics – main activities

ISD
INTERNATIONAL SLOP DISPOSAL

Collection, transportation and storage of ship's waste (liquid and solid).

FENDERCARE marine

Rental of hoses and fenders and deployment of personnel for board to board activities.

SSL
SHIP SPARES LOGISTICS

Transport, forwarding and hoisting / rigging of goods, ship supplies and equipment by road, sea and air, for shipping, petrochemical and offshore industries.

BURANDO
CUSTOMS SERVICES

Provider of custom solutions, consultancy and IT-solutions, for logistical, administrative and fiscal challenges.

ESS
ECOSCRUB SOLUTIONS

Provider of solutions for odour and emission problems.

BRS
BURANDO RENTAL SERVICES

Rental of power packs and hydraulic driven pumps.

Burando Oil Logistics – main activities

FTS
HOFFTRANS

Oil transportation (bunker deliveries and interrefinery transports)

STR
SERVICE TERMINAL ROTTERDAM

Serving ship-to-ship transshipments and lay-by;
Storage of heavy fuel in shore tanks;
Delivery of utilities.

1. Foreword

Burando Maritime Services (BMS), consisting of Burando Maritime Logistics (BML) and Burando Oil Logistics (BOL), is proud to present this Sustainability Report 2010. It is our ambition to be transparent about our activities and goals. Also, this report is in compliance with applicable legislation (ADN 1.8.3.1).

This is an integrated report of International Slop Disposal (ISD), Fendercare Benelux (Fendercare) and Ship Spares Logistics (SSL) which are subsidiaries of BML, and FTS Hofftrans and Service Terminal Rotterdam which are subsidiaries of BOL. Unit-specific data will be given in separate paragraphs in the related chapters.

Starting with the formulation of the sustainability policy, BMS' management states its ambitions regarding the future course of the company. This policy is called sustainable because it not only pays attention to the Profit-pillar, but also to the equally important pillars People and Planet. The sustainable policy will be presented in Chapter 2 of this report.

This sustainability report will not only give insight in operational figures, but also in other important data regarding BMS' activities focusing on people, safety and environment.

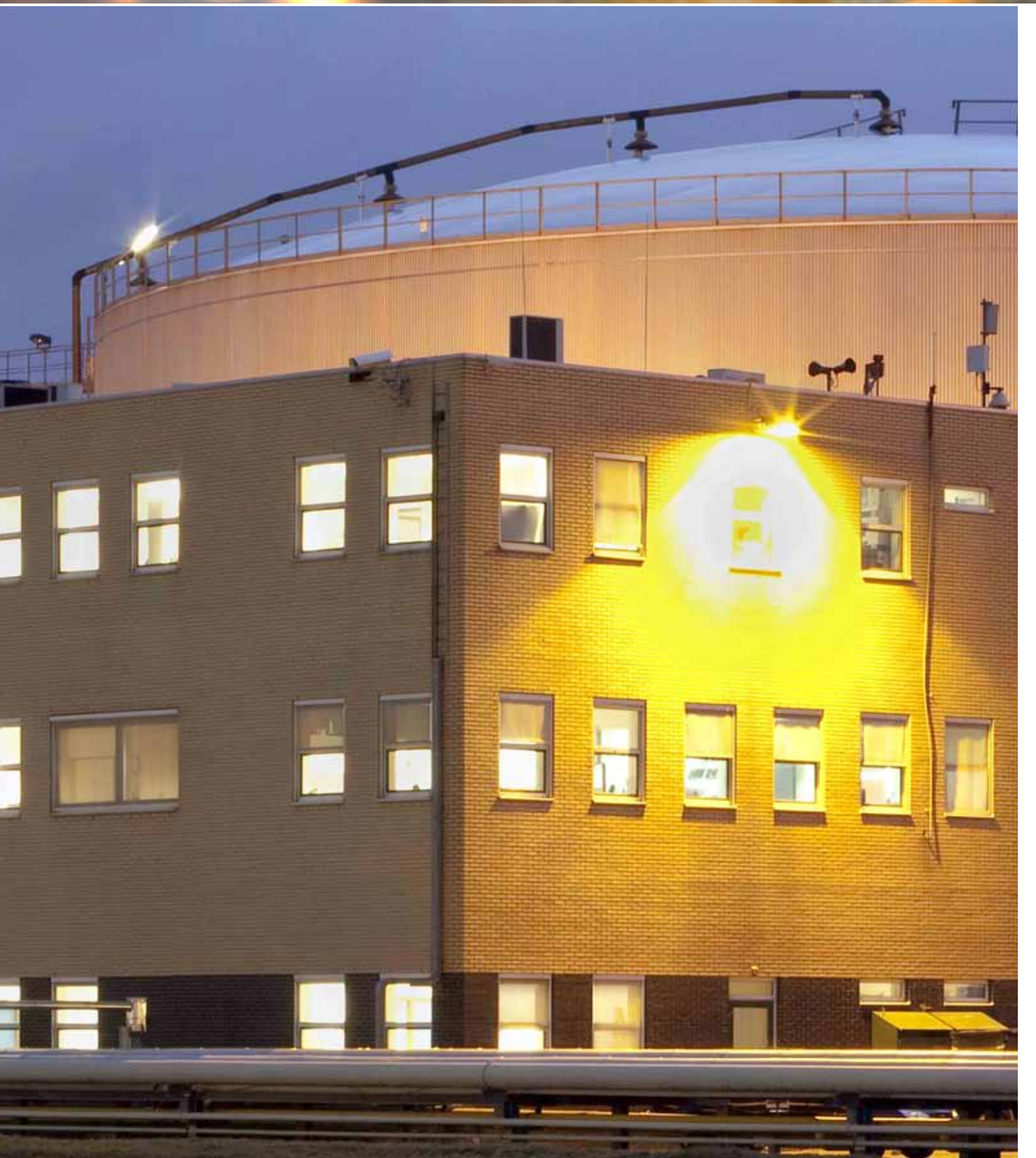
At the end of this report future activities and developments will be described. Regarding sustainability, some ambitious plans are presented.

Finally, BML also consists of Burando Customs Services (BCS), Burando Rental Services (BRS) and Ecoscrub Solutions (ECS). These organizations will be reported in future Sustainability Reports.

Rotterdam, May 2011

H.J. (Henk) Bunt
Quality Health Safety & Environment Manager Burando Maritime Logistics

S.E. (Ed) Versluis
Quality Health Safety & Environment Manager Burando Oil Logistics



2. About us

BMS guarantees a comfortable visit for inland and maritime shipping to the Rotterdam harbor by providing a unique combination of services and products in a one-stop-shop concept to assure complete convenience for our customers.

Our motto is ‘a deal is a deal’, typical for the Rotterdam hands-on mentality. We will not stop until the customer is satisfied. We take pride and satisfaction in exceeding the customer’s expectations. This will be achieved through active involvement with the customer and a problem-solving and service-focused attitude.

This customer-oriented way of doing business is amplified by always being up-to-date and informed about new developments, services and products in the maritime sector. As such, we strive to continuously improve our services and products.
We are aware of our environmental and social impacts and will not walk away from the responsibilities that this creates. These responsibilities go beyond complying to laws and regulations.

Consequently, activities will be carried out in accordance with the highest possible safety and health standards to guarantee the well-being of our customers, employees, suppliers, local community and all other stakeholders that we are accountable to.

We recognize ourselves in the objectives of the Rotterdam Energy and Climate Program (RECP), because our activities contribute to global warming. We will actively put effort in finding new methods to reduce harmful emissions by using alternative energy sources, realizing energy savings and capturing harmful emissions.
If new techniques are available to comply with these sustainability objectives, we will be a frontrunner to test these and, if possible, implement them.

Experience learns that attention for these issues not only results in positive effects on these issues, but also contributes to the profitability, reputation and continuity of BMS. This commitment touches the core of our company and we will put all possible efforts in protecting and developing this – now and in the future.

Taking care of ‘People’ and ‘Planet’ are essential pillars in our policy, which means that sustainability is at the core of our business.

3. Operational Figures

3.1 Burando Maritime Logistics (BML)

International Slop Disposal (ISD)

ISD is the leading offshore and maritime waste collector in the Port of Rotterdam. ISD operates barges and vacuum trucks which are available 24/7 for the collection of all ship-generated and cargo-related waste.

The differentiation between ship and cargo related waste features on the one hand fuel oil residues, sludge, used engine oil and bilge water. On the other hand cargo-related waste includes mineral oil, all chemical tank washings and offshore waste.

ISD offers fully utilized berths for seagoing vessels which require tank cleaning and slop disposal via its sister company Service Terminal Rotterdam.

A major development in 2010 was the acquisition and merger with the AIM listed Nature Group PLC (also see Chapter 7: Future Developments).

With the delivery of the new double hull slop barges Hydrovac 10 and 11 ISD emphasizes its approach to safety and protection of the environment.

Waste collection inland shipping

Collection data inland shipping	2009	2010
Oil	527,953 m3	480,006 m3
Bilge water	3.140,624 m3	2.820,187 m3
Propellor Shaft Grease	11.055 kg	9.400 kg
Oil Waste (solid)	76.614 kg	82.781 kg
Coolant	315 ltr	93 ltr
Package Materials / Steel	6.487 kg	3.471 kg
Package Materials / Plastic	11.234 kg	12.452 kg
Used Batteries	3.960 kg	3.508 kg
Paint Residues	16.771 kg	15.627 kg
Small Dangerous Waste	374 kg	64 kg
Waste (others) - Process Related	44.768 kg	40.765 kg
Waste (others) – Household waste	6.295 kg	7.368 kg

Waste Sea-Going vessels

Collection data seagoing vessels	2009	2010
Sludge	19.144 m3	19.475 m3
Bilgewater	6.136 m3	6.042 m3
Sewage	340 m3	6.677 m3
Mineral Oil Washings	126.184 m3	139.999 m3
Chemical Washings	15.680 m3	26.908 m3
Ballastwater	183 m3	255 m3
Total	167.667 m3	199.356 m3

Fendercare Benelux (Fendercare)

Fendercare Benelux is a joint venture between Burando Maritime Services and Fendercare Marine Solutions and was founded in 2007. Fendercare is the global leader in STS transshipments on behalf of the oil majors, suppliers and traders. Through its broad network and profound knowledge of the ports in the ARA region Fendercare provides fenders, hoses and the expertise of a superintendent for all liquid bulk transfers.

Due to the growing demand for chemical hoses, Fendercare increased its hose stock drastically in 2009. For each specific cargo we can provide dedicated hoses anywhere at any time. Due to increased demand, especially for high quality and sensitive products in the chemical trade, Fendercare has reviewed its procedures regarding hose cleaning and mobilization prior delivery.

New methods in cargo hose cleaning are fundamental to meeting and maintaining our highest quality and safety standards.

STS operations

Number of STS operations	2009	2010
Fuel oil	26	25
Crude oil	4	0
Gasoil	16	3
Gasoline / Naphta	8	8
JET	2	1
Biodiesel	-	0
Total STS operations	56	37

Rental orders

Number of Rental orders	2009	2010
Fenders	51	61
Hoses	71	133
Fenders & Hoses	42	65
Other	2	-
Total Rental orders	166	259

Ship Spares Logistics (SSL)

SSL transports, forwards and hoists / rigs goods, ship supplies and equipment by road, sea and air, for the shipping, petrochemical and offshore industry.

SSL originated from a merger between Van Esch International B.V. and Ship Spares Logistics B.V. This merger took place in 2008. Earlier that year Burando Maritime Services took over Van Esch International B.V. These events enabled Burando Maritime Services to become a major player in this branch.

With over 4 decades of experience, SSL services the shipping-offshore and petrochemical industries within the ARA-region. SSL has its own location, with a warehouse and a jetty to facilitate the logistical process in the Rotterdam area (Heijplaat).

The SSL fleet was expanded to four vessels by launching the Cranebarge 4 in 2009. Also, the expansion of activities to Amsterdam was a major development in 2009. By opening a Amsterdam location, SSL is able to service its customers even better.

Deliveries	2009	2010
Number of deliveries by Cranebarges	820	908
Number of deliveries by trucks	1.315	1.462
Number of hoisting jobs	85	95


Share, inspire,
guide, motivate
and assign.

3.2 **Burando Oil Logistics (BOL)**

Service Terminal Rotterdam (STR)

Service Terminal Rotterdam (STR) started her operations in October 2003. Two main activities form the core of STR's operations. The first activity is servicing Ship-To-Ship (STS) transshipments and Lay-by, which commenced since the start of the company. The activity experienced a record breaking transshipped volume in 2010.

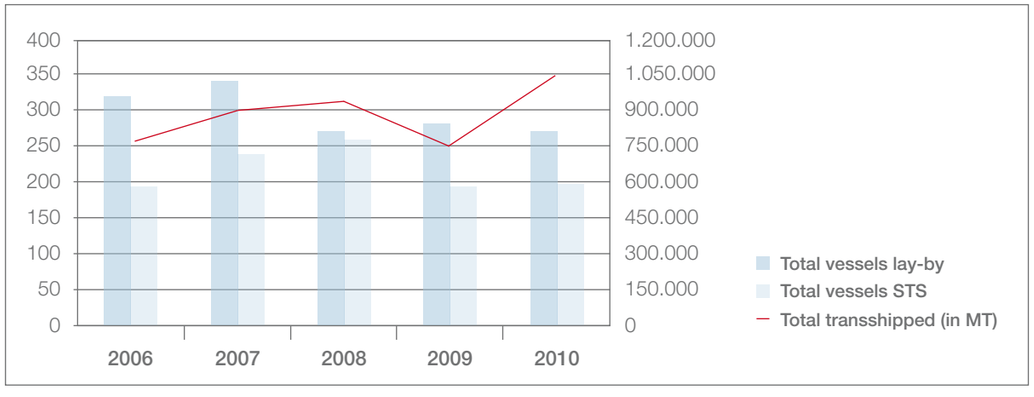
The supply of Nitrogen to Lay-by and STS vessels is also mentioned in the table below. The delivery of this utility has been increasing since 2006.

Ship-to-ship transshipment

	2006	2007	2008	2009	2010
Total vessels Lay-by	317	344	270	280	275
Total vessels STS	192	235	260	191	197
Total transshipped	776.599 MT*	894.347 MT	938.729 MT	750.061 MT	1.047.275 MT
Nitrogen supply	303.813 m3	455.895 m3	555.553 m3	592.685 m3	790.640 m3

*In Appendix 1 – the quantity subdivide by ADN class is given.

Ship-to-ship transshipment

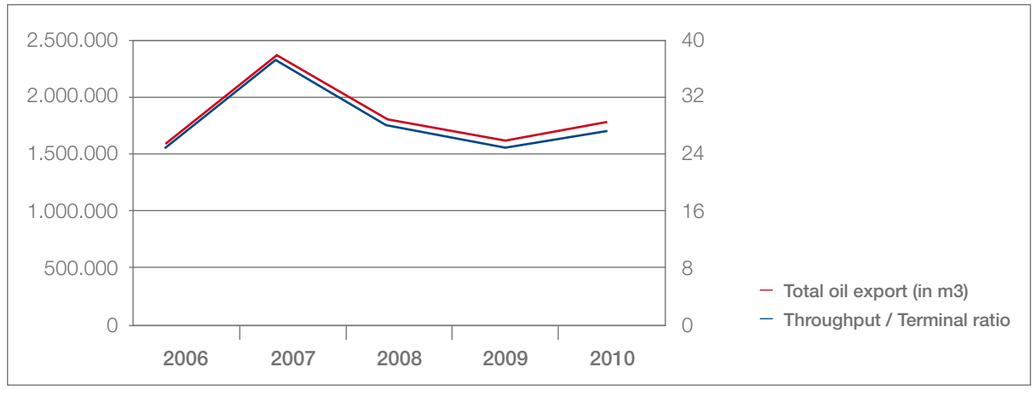


The second STR activity is storage of heavy fuel in shore tanks, this activity started mid-2005. Compared to 2009, this activity showed a slight increase in quantity and terminal ratio in 2010 again.

Figures tank storage

	2006	2007	2008	2009	2010
Number of barges (export)	888	1.102	794	818	617
Number of vessels (import)	*No data available*	144	75	82	74
Total oil import	1.622.455 m3	2.371.027 m3	1.729.623 m3	1.690.143 m3	1.721.451 m3
Total oil export	1.621.811 m3	2.350.761 m3	1.748.707 m3	1.677.782 m3	1.772.125 m3
Throughput / Terminal ratio	24.84	36.31	26.48	25.87	27.01

Tank storage including throughput



FTS Hofftrans

FTS Hofftrans started her activities in 1987. The activities take place in the so called ARA-region (Amsterdam-Rotterdam-Antwerp). FTS Hofftrans' offices are located in Rotterdam (The Netherlands) and Antwerp (Belgium).

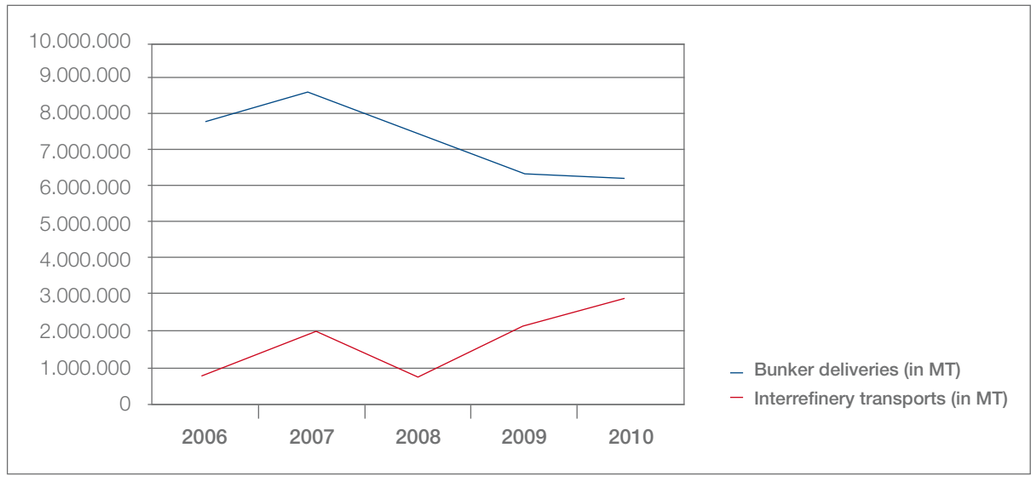
All activities are performed with double hull vessels, a total of 22 in 2010. Obtaining a double hull fleet was an important objective set a decade ago. The largest vessel of FTS Hofftrans had a capacity of 6.745 ton.

Compared to 2009, 2010 showed a 'slight' decrease in bunker deliveries and an increase in interrefinery transports. The Rotterdam harbor market share was 34% in 2010. FTS Hofftrans is still market leader in the port of Rotterdam.

Figures bunkers and transport

	2006	2007	2008	2009	2010
Bunker deliveries	7.870.878 MT	8.572.386 MT	7.545.062 MT	6.438.028 MT	6.350.949 MT
Interrefinery transports	810.298 MT	1.919.595 MT	698.972 MT	1.709.845 MT	2.736.341 MT
Total	8.681.176 MT	10.491.981 MT	8.244.034 MT	8.147.873 MT	9.087.290 MT

Activities



4. **People**

4.1 **Health**

To guarantee the well-being of our employees, BMS has further developed and improved the Human Resource department. The activities will be carried out in accordance with the highest possible safety and health standards as stated in our mission.

To date, the key activities of this department are generating one central safety, health and welfare service for the whole organization, enabling employees to undergo a preventive medical test and to participate in programs concerning organization-supported fitness and buying of a bike. Other methods to monitor and improve the employees` health will be continuously explored.

Absence through illness

	2009	2010
Burando Maritime Logistics (BML)		
International Slop Disposal (ISD)	4,9%	6,2%
Ship Spares Logistics (SSL)	2,2%	4,4%
Fendercare Benelux (Fendercare)	4,9%	6,2%
Burando Customs Services (BCS)	-	4,4%
Burando Oil Logistics (BOL)		
FTS Hofftrans	8,6%	7,6%
Service Terminal Rotterdam (STR)	3,7%	12,5%*

*** Due to a long term sick absence of 2 employees the percentage is distorted**

4.2 **Education & Training**

BMS only employs qualified and well-trained employees. When an employee wants to follow an external training or course he/she can communicate this to his/ her manager, the QHSE&MM-manager and/or the HR-manager.

An important vehicle for educating and training are the operational meetings. During these meetings cases are discussed and knowledge and experience are exchanged.

Furthermore several safety and security (ISPS) exercises are conducted. Every year BMS-employees follow a first aid & emergency response training at a certified training and education institute.

At SSL, employees have received specialized training on safe hoisting and the safe operation of fork-lift trucks. Operators at STR have received specialized education on treating vessels with dangerous goods. These trainings (courses) will be updated periodically.

4.2.1 **Burando Maritime Logistics (BML)**

International Slop Disposal

Core data training and education

	2009	2010
Success rate	100%	100%
Number of operations meetings	9	6

Ship Spares Logistics

Core data training and education

	2009	2010
Toolbox meetings	4	4
Success rate	87%	100%

Fendercare Benelux

Core data training and education

	2009	2010
Toolbox meetings	5	4
Success rate	80%	100%

4.2.2 Burando Oil Logistics (BOL)

Service Terminal Rotterdam

Core data training and education

	2006	2007	2008	2009	2010
Success rate	94%	100%	100%	100%	100%
Number of safety & operations meetings	3	2	3	3	2
Number of security trainings	2	3	2	3	2

FTS Hofftrans

Core data training and education

	2006	2007	2008	2009	2010
Success rate	100%	97%	100%	100%	100%
Number of safety/ fire trainings	4	9	12	27	52

4.3 Community involvement

Several BMS employees are taking their responsibility as a volunteer at sporting clubs or other associations.

BMS, as an organization, recognizes it is part of the community in which it is operating also. As a consequence involvement in this community forms a key aspect of BMS' mission statement and business.

For the upcoming years BMS will mainly focus her community involvement activities on themes that relate to BMS' core activities, competences and interest and therefore this is where BMS can make a difference to society.

If opportune, cooperation with other organizations (like knowledge institutions and NGO's) will be found in order to create the most added value.

Finally, BMS will continue its current donations and investments in the community. An example of a donation is a specialized burn centre in Rotterdam.

Practice what you preach.

5. **Safety & Compliance**

5.1 **Safety**

There is a continuous attention for preventing incidents and non-conformances at BMS. All incidents and non-conformances are registered, investigated and documented. BMS is eager to learn from root causes of incidents and non-conformances, because corrective measures will lead to continuous improvement of its activities. In this way BMS embodies one of its main pillars of its policy: creating a healthy and safety environment for its customers, employees, suppliers, local community and other stakeholders.

Figures concerning incidents and non-conformances of BML as well as BOL are given below. Increasing numbers of incidents and/or non-conformances could be explained by improving monitoring and reporting systems. For instance, the increase of near misses relates to motivating employees to report these kind of incidents. given below. Increasing numbers of incidents and/or non-conformances could be explained by improving monitoring and reporting systems.

Incidents and non-conformances Burando Maritime Logistics

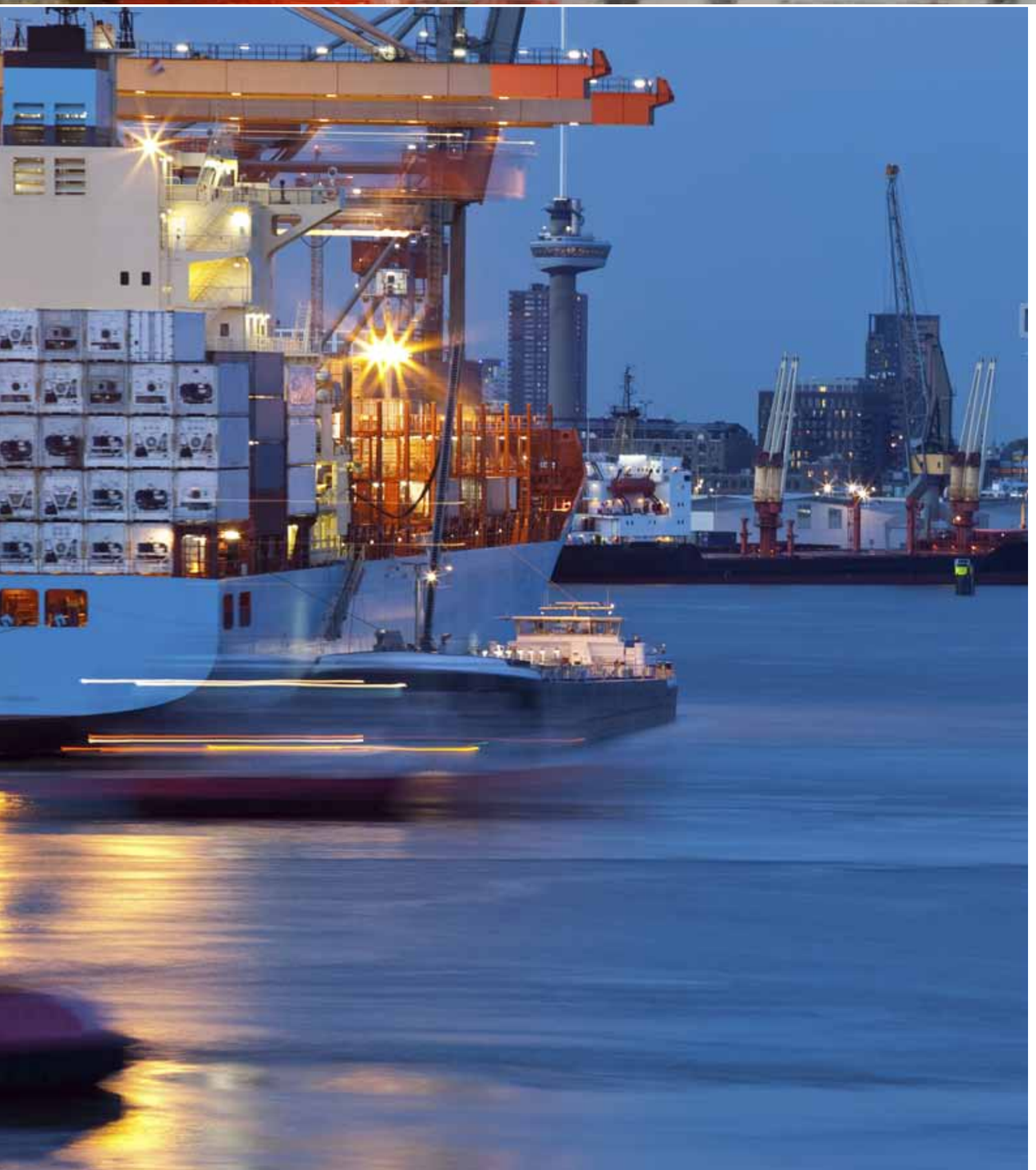
	2009	2010
Category 1 - Near Miss	5	11
Category 2 - Small, without absence	4	3
Category 3 - Medium, with absence	0	0
Category 4 - Major/lethal injuries	0	0
Category 5a - Environmental incidents own activities	4	9
Category 5b - Environmental incidents activities by other parties	1	0
Damages	3	11

Incidents and non-conformances Burando Oil Logistics

	2006	2007	2008	2009	2010
Category 1 - Near Miss	0	0	4	0	16
Category 2 - Small, without absence	5	4	0	0	0
Category 3 - Medium, with absence	0	2	1	1	0
Category 4 - Major/lethal injuries	0	0	0	0	0
Category 5a - Environmental incidents own activities	6	4	5	3	5
Category 5b - Environmental incidents activities by other parties	5	2	1	3	2
Odour nuisance	1	1	1	1	0
Noise pollution	0	0	0	0	0
Non-compliances	4	5	4	4	3
Damages - behavioral	13	4	2	2	7
Damages - technical		10	3	5	7

BURANDO

MARITIME SERVICES



5.2 **Compliance**

5.2.1 **Certification**

BMS has been ISO 9001 certified by Det Norske Veritas (DNV) since the beginning of its activities. ISO 14001 was integrated and certified in the ISD, STR and FTS Hofftrans management system in 2005.

Fendercare and SSL's cranebarge 2 were certified according to the Safety, Health and Environment Checklist Contractors (SCC) in 2009. This emphasizes the importance of customer satisfaction, safety and health and environmental care for BMS.

5.2.2 **Legal Requirements**

As stated in our mission statement, BMS emphasizes the importance to comply with all relevant legal requirements.

5.2.2.1 **Burando Maritime Logistics**

International Slop Disposal

ISD holds all Maritime and environmental licenses, to collect maritime and offshore waste in the Netherlands. ISD is also an official Port Reception Facility in the Port of Rotterdam.

An important instrument for measure compliance with legal requirements on ISD's barges is the yearly EBIS-inspection. This inspection scheme contains not only legal requirements, but also requirements of the major oil companies. The performance of ISD fleet was 96% compliance in 2010. A 97% objective is set for 2011. An overview of non-compliances during the barging operation is shown in the table below.

Non-compliances	**2009**	**2010**
Non-compliances	3	7

Ship Spares Logistics

SSL holds an environmental license, for storing dangerous goods at its location. Regular checks and inspections are performed to make sure that all compliance issues are covered and controlled.

An overview of non-compliances during the SSL operation is shown in the table below.

Non-compliances	2009	2010
Non-compliances	4	3

Fendercare Benelux

Although Fendercare does not hold an environmental license, complying to rules and legislation is an important item in the Fendercare management system, just as for its sister companies SSL en ISD.

An overview of non-compliances during the Fendercare operation is shown in the table below.

Non-compliances	2009	2010
Non-compliances	0	0

5.2.2.2 Burando Oil Logistics

STR

Important legislation for STR are the Seveso II-regulations (major accident prevention, in Dutch: BRZO'99) and the International Ship and Port facility Security code (ISPS). A successful ISPS-inspection at the end of 2009 led to the renewal of the certificate in 2010. This certificate will be valid for a period of 5 years, but will be subject to regular inspections. The number of Seveso II- and ISPS-inspections and resulting non-compliances is shown in the table below.

Various soil contaminations took place, before STR occupied the port facility (Botlek-Rotterdam). Therefore, STR cleaned different spots (nr. 21/22, 27 and 30) in 2010. Also, a future plan to clean other spots at the terminal was approved by local authorities.

Inspections & non-compliances

	2006	2007	2008	2009	2010
Number of ISPS Inspections	2	4	1	3	2
ISPS Non-compliances	0	4	0	0	0
Seveso regulation	No inspection took place.	No inspection took place.	6	5	2

(BRZO'99) non-compliances during yearly inspection

FTS Hofftrans

An important instrument for measuring compliance with legal requirements on FTS Hofftrans' barges is the yearly EBIS-inspection. This inspection scheme contains not only legal requirements, but also requirements of the major oil companies. The performance of FTS Hofftrans' fleet was 97% compliance in 2010. A 98% objective is set for 2011.

An overview of non-compliances during the barging operation is shown in the table below.

Inspections & non-compliances

	2006	2007	2008	2009	2010
Non-compliances	4	5	4	4	2

Be smart,
act green,
think nature

6. Planet

Obviously, the activities of BMS lead to energy consumption, this consumption exist of electricity, gas, gasoil and water usage. In the following paragraphs the process and non-process related energy consumptions and resulting harmful emissions will be presented.

6.1 Energy and utility consumption

6.1.1 Burando Oil Logistics

The table below gives insight in the energy and utility consumption of FTS Hofftrans and STR. Increasing activity leads to increasing consumption figures, therefore two ratios are given concerning the electricity consumption per exported ton (STR) and gasoil consumption per transported ton (FTS Hofftrans). By presenting these ratios it is possible to make a more effective comparison with earlier reporting years.

Energy and utility consumption

	2008	2009	2010
Electricity consumption ratio[1] (defined as: electricity consumption per exported ton)	(2.372.237 kWh/1.748.707 m3 =) 1,36 kWh/m3	(2.065.121 kWh/1.677.782 m3=) 1,23 kWh/m3	(2.165.861 kWh/1.772.125 m3=) 1,22 kWh/m3
Gas consumption[1]	1.373.292 m3	1.232.452 m3	1.348.470 m3
Water consumption[1]	18.485 m3	17.945 m3	20.589 m3
Gasoil consumption ratio[2] (defined as: gasoil consumption per transported ton)	(5.156.000 m3/8.244.034 MT=) 0,63 Ltr./MT	(5.587.000 m3/8.147.873 MT=) 0,69 Ltr./MT	(5.763.000 m3/9.087.290 MT=) 0,63 Ltr./MT

1 Consumption by STR 2 Consumption by FTS Hofftrans

6.1.2 Burando Maritime Logistics

The gasoil consumption of vessels and other vehicles of BML are presented in the table below.

Gasoil consumption BML	2009	2010
Gasoil consumption	565 m3	610 m3

6.1.3 Ecological Footprint

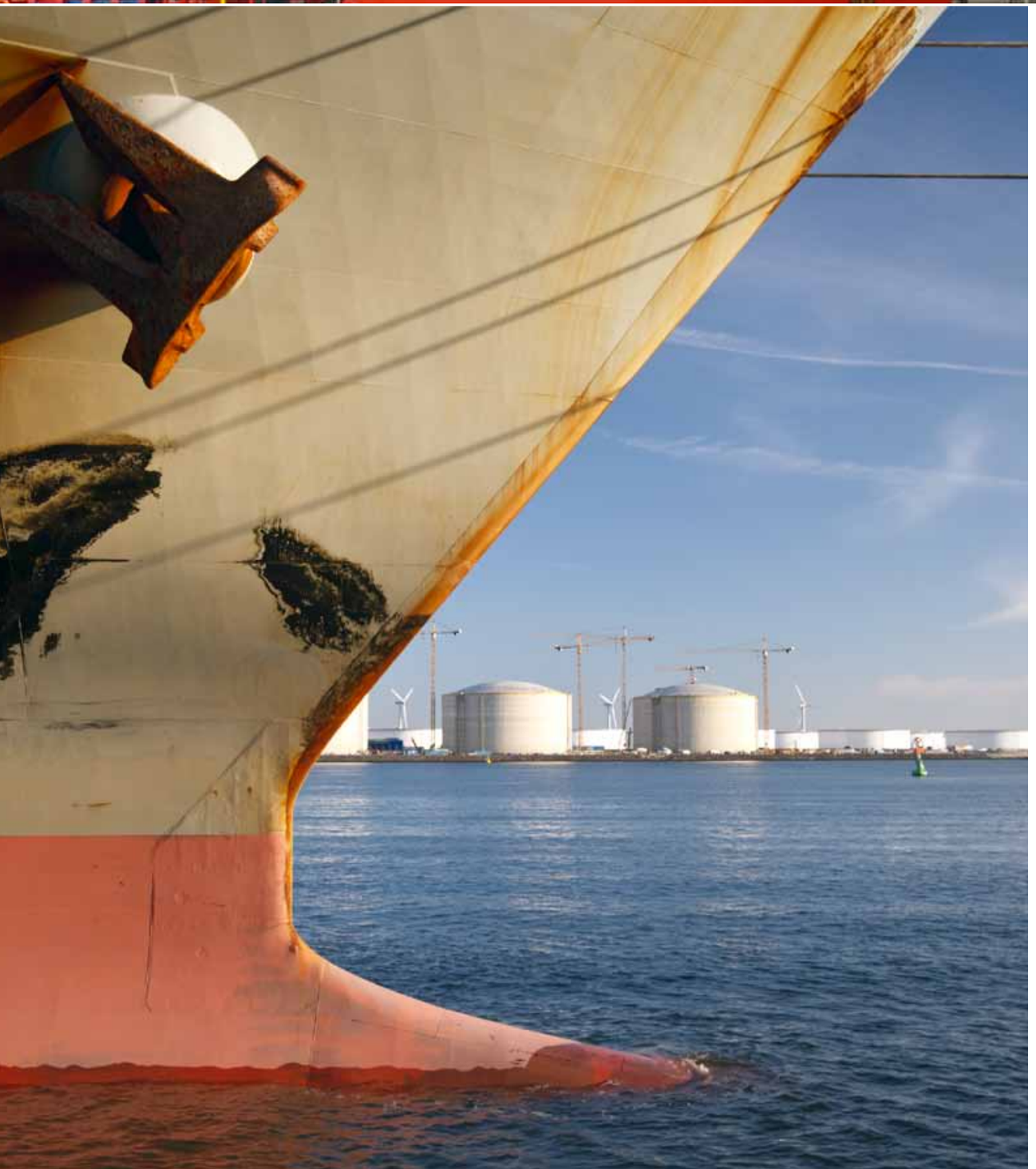
Energy consumption leads to harmful emissions to the air. BMS differentiates between process and non-process related emissions. Non-process related emissions, mainly resulting from commuter traffic, will be part of a CO2-compensation program. The quantity of CO2 (in tons) corresponding with the non-process related emissions is shown in the table below.

Non-process related carbon footprint (mainly commuter trafic)	2010 (Ton CO2)
Burando Oil Logistics	183
Burando Maritime Logistics	315
Total	498

The energy consumption, as presented in §6.1, relates to the primary activities of the business units. The resulting harmful emissions (CO2, NOx, SOx and Particulate Matter (PM) are shown in the table below.

Process related emissions in 2010	CO2 (Ton)	Nox (Ton)	Sox (Kg.)	PM (Kg.)
Burando Oil Logistics	19.060	211	78	9.356
Burando Maritime Logistics	1.649	22	8	988
Total	20.709	233	86	10.344

BMS has the ambition to reduce all process related emissions as much as possible. Methods to fulfill this ambition are: motivating economical behavior of employees, implement innovative cleaner technologies and capturing harmful emissions (end-of-pipe technology).



6.2 **Waste**

Service Terminal Rotterdam

An overview of different kinds of waste resulting from STR's activities is shown in the table below.

Due to the planned expansion of the tank storage capacity, the quantity of soil, sand, and building demolition waste has increased. Therefore, it is not relevant to compare the 2010 figures with earlier reporting years.

Company waste

	2006	2007	2008	2009	2010
Solid waste	25.000 kg	84.560 kg	20.780 kg	126.313 kg	2.370.172 kg*
Hazardous waste (fluid)	2.252,85 m3	3.344,50 m3	3.676,90 m3	2.199,62 m3	6.256,08 m3

***High bulk quantity due to soil removal on construction site (tank storage facility Phase 2)**

FTS Hofftrans

FTS Hofftrans started monitoring its waste production in 2007.
An overview of different kinds of waste is shown in the table below.

Company waste

	2007	2008	2009	2010
Solid waste	10.193 kg	12.211 kg	9.968 kg	14.305 kg
Hazardous waste (fluid)	64.433 ltr	83.373 ltr	52.632 ltr	38.495 ltr

SSL

SSL started monitoring its waste production in 2010. Main waste categories are company waste and wood.

Company waste

	2010
Solid waste	54.075 kg
Hazardous waste (fluid)	16.357 ltr


Enjoy, enlighten, enable

7. Future Developments

Redefining CSR-strategy
BMS has the ambition to establish a comprehensive and strategic CSR (Corporate Social Responsibility) policy in 2011. As part of this project a CSR pilot has been set up for Nature Group as the core activities of Nature Group are the most closely linked to sustainability and CSR. Nature Group will have a CSR strategy in place before the end of May 2011. An important pillar of this CSR strategy is the principal of reduce, reuse and recycle energy and/or waste. The experiences and knowledge derived from the pilot will subsequently be shared with the other business units in order to efficiently and successfully establish a CSR strategy for whole BMS.

Merger ISD and Nature Group PLC
With the acquisition and merger with the AIM listed Nature Group PLC its activities will expand rapidly. Combining ISD's global contacts and agreements with first class ship owners, quality standards, the strategic located port reception facility in Gibraltar and waste treatment technologies emphasizes its growth potential in the very near future.

Cleaning system hoses
BRS developed a unique cleaning system for multi oil- and chemical hoses. The increased number of chemical transfers (STS) resulted in more problems regarding hose cleaning. Precious chemical cargoes require 100% clean, dry and degreased hoses. With this in-house developed, zero emission cleaning system BRS and Fendercare will stay frontrunner in respect to its direct competitors and QHSE/ sustainable standards.

Expansion STS-services
Due to the latest hose cleaning technology, Fendercare can distinguish it selves with quality and swiftness in hose cleaning. STS activities in the ARA region are expected to grow, especially with the CPP products in the Port of Amsterdam. The new build Vopak Westpoort terminal expected to be operational in the summer of 2011. More STS and transfer activities are expected.

Research Liquefied Natural Gas (LNG)
BMS aspires a leading position in its market. In this regard BMS continuously adjust and improve their services. For example by surveying the usage and storage of LNG for inland shipping/barges and in future sea going vessels.

Occupational Health & Safety Management Systems (OHSAS)
One of Burando Oil Logistics' goals for 2011 is to comply with OHSAS 18001 in order to further improve the safety & health pillar on the 'work floor'.

European Barge Inspection Scheme (EBIS) version 6

FTS Hofftrans will complement its current management system with the European Barge Inspection Scheme (EBIS) v. 6, to improve it and keeping up with the latest developments in the industry. Its sister company ISD, will also make preparations to comply with EBIS v.6.

Shore power

STR will further investigate the possibility of installing technology for the deliverance of shore power to sea going vessels. Deliverance of shore power is a cleaner alternative in comparison with generators on board of these vessels. This could significantly reduce its impact on the environment.

Appendix 1 STR Transshipment overview by ADN class

ADN Class	2006	2007	2008	2009	2010
3	492.996 MT	536.929 MT	435.187 MT	461.400 MT	675.800 MT
6.1	76.644 MT	99.806 MT	97.865 MT	54.523 MT	75.568 MT
8	51.682 MT	72.332 MT	53.260 MT	40.241 MT	57.976 MT
9	4.950 MT	-	328 MT	-	-
Other	150.326 MT	193.214 MT	352.089 MT	193.897 MT	237.931 MT
Total	776.598 MT	902.281 MT	938.729 MT	750.061 MT	1.047.275 MT

Sustainability Report

2010

Burando Holding B.V.
3197 KN Botlek Rotterdam
Portnr 4540
The Netherlands
www.burando.eu